



Information for apprentices

What is the new Australian Apprenticeship Support Network?

The Australian Apprenticeship Support Network (the Apprenticeship Network) has been developed to make it easier for individuals like you to find an apprenticeship or suitable training pathway, stay in training and complete an apprenticeship or traineeship.

The Australian Government is investing up to \$200 million annually into Apprenticeship Network services in more than 420 locations nationwide. These services are available to employers and apprentices throughout the apprenticeship lifecycle, from pre-commencement to completion, and comprise two service types:

- **Universal services** for all clients, providing essential administrative support, payment processing and regular contact; and
- **Targeted services**, such as mentoring, for employers and individuals assessed as needing additional support to complete the apprenticeship.

How will the Apprenticeship Network help me get an apprenticeship?

The Apprenticeship Network can provide individualised screening, testing, streaming and matching services to help you select the apprenticeship, occupation or training pathway that is most suited to you.

These services will work to ensure you are well-suited to an Australian Apprenticeship and are the “right fit” for the job. Apprenticeship Network providers also can help match you to an employer, support you during the sign-up to the training contract and assess your eligibility for Australian Government incentives and Trade Support Loans.

How will the Apprenticeship Network help me stay in training?

Apprenticeship Network providers will be a source of information and advice on matters relating to your apprenticeship.

Apprenticeship Network providers will work with apprentices and employers to identify the right training so you get the skills you need for your job.

They engage with State Training Authorities to help manage administration of apprenticeship arrangements through to completion, including training contract and training plan approvals.

You will be regularly contacted by Apprenticeship Network providers as the Australian Apprenticeship progresses and you can contact the provider any time you need help. The focus is on supporting apprentices and employers to complete the apprenticeship.

How will the Apprenticeship Network help me complete my apprenticeship?

Part of the Apprenticeship Network providers’ targeted services will be identifying and providing any extra support or advice you may need to complete your apprenticeship, such as mentoring.

They engage with State Training Authorities to arrange completion of your apprenticeship and make sure you have the papers you need to prove you are qualified in your chosen trade or occupation.

Who can access the Apprenticeship Network?

Anyone can access the Apprenticeship Network nationwide. It supports both new and existing apprentices as well as those deciding on a career pathway.

Where can I find out more?

The Apprenticeship Network commenced 1 July 2015, replacing Australian Apprenticeships Centres. For more information, or to learn about Apprenticeship Network providers in your area, call **13 38 73** or go to www.australianapprenticeships.gov.au.